Disney Institute offers leadership development through a time-tested approach that demonstrates the values and behaviors of exemplary leaders. Leaders who intentionally nurture an environment of mutual trust and respect find that they create stronger employee performance, exceptional customer service and ultimately greater business results. Connecting great leadership to improved performance is just one of the ways that Disney Institute can inspire your organization to think differently.

You have the unique opportunity to leverage time-tested business insights and relevant examples from the Disney organization to inspire, motivate and engage your attendees. These powerful learning experiences are not about becoming Disney, but rather learning to think how they think, and adapting those principles to your own organization.

While learning outcomes vary based upon the format you select, in programs on the Disney approach to leadership excellence, you could:

- Learn how to identify the personal and organizational values that drive you as a leader to carry out your vision, and the organization’s.
- Examine how you could establish an alignment of personal values and organizational values to enthusiastically support the vision.
- Understand a leader’s values-infused role in operationalizing culture-building and team support.
- Explore ways in which you could develop strategies to sustain your organization’s values and vision during turbulent times as well as good times.
- Discover how you can begin building your own personal legacy as a leader.

**About Disney Institute**

As the trusted, authoritative voice on the Disney approach to customer experience, Disney Institute uses business insights and time-tested examples from Disney parks and resorts worldwide to inspire individuals and organizations to enhance their own customer experience using Disney principles as their guide.

For nearly three decades, Disney Institute has helped professionals discover ways to positively impact their organizations and the customer they serve through immersion in leadership, service and employee engagement. Unique to Disney Institute is the opportunity to go behind the scenes in a “living laboratory” to observe firsthand how Disney methodologies are operationalized and how they can be adapted and applied to any work environment.

DisneyInstitute.com